

Advisor Alert

July 9, 2015

MasterCard Revised Standards for Cardholder Right to Dispute a Transaction

Effective immediately, MasterCard has revised its standards regarding a cardholder's right to dispute a transaction. A merchant must not impose a requirement that the cardholder waive the right to dispute a transaction as a condition of accepting a MasterCard or Maestro card for payment. Additionally, a merchant must not impose a requirement that the cardholder pay a fee to the merchant in the event the cardholder exercises the right to dispute a transaction.

If you have any questions or concerns, please contact your Worldpay representative.

This content is not intended to provide a complete explanation of applicable laws, rules, or regulations. It should not be considered legal or compliance advice. Individual situations will differ, and any questions or concerns should be discussed with your own lawyers and advisors.

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